

## Social care

Besides visits to the doctor and school and kindergarten applications, the social care team ensures that persons who are living in accommodation facilities can attend the language courses offered. They help with filling out applications, explain letters from other government offices and provide support and advice across the board during the first months spent living in the accommodation facilities. Alongside a sound knowledge of the asylum system, a high level of cultural sensitivity is necessary in this line of work, as the clients come from different cultural areas and bring many new viewpoints with them, which should be met with an open mind and without prejudice. One particular area of activity is the field of value transmission, in order to encourage integration into our society. Special provisions are offered for persons in need of protection, and a new outlook on life is developed for the duration of the residence. In addition, the Department for Social Care is the point of contact for volunteers, who are supported and trained by staff at the Administrative District Office.